AlertFind from Aurea Messaging Solutions
Mission Critical Enterprise Notification

Deliver two-way communication within minutes to 100,000+ users

During emergency or unplanned business disruptions, you need a solution you can count on to quickly communicate important information, monitor responses, verify staff safety, and automate escalations if responses take too long.

AlertFind from Aurea Messaging Solutions (AMS) delivers enterprise notifications that let you keep in contact at the most mission critical times. With AlertFind (formerly known as MessageOne), you can send notifications to hundreds or thousands of employees via email, landline, mobile phone and SMS text message — and allow them to respond and collaborate.

- *Formerly MessageOne, the industry leader in emergency enterprise notification*
- *Enterprise notifications via phone, email, voice message, and more*
- *Designed to meet the demands of large and small enterprises*

Effective mass communication when you need it most

Designed to meet the security and business process needs of large enterprises with complex multi-team hierarchies, AlertFind is so easy to use and cost-effective that it benefits organizations of any size. AlertFind lets you start small and evolve to grow with your business. And, since AlertFind is delivered in the cloud, there are zero upfront hardware or software investments.

KEY BENEFITS INCLUDE:

Complete two-way communication: Whether preparing for or managing a disruption, it's essential to be able to both notify and gather status information. As notifications are sent, AlertFind's response dashboard delivers real-time status, with drill-down capability for greater detail. Polling and survey questions let users respond within the message, and AlertFind automatically collects and displays the results in easy-to-understand ways.

Simple, intuitive alerts: AlertFind's intuitive interfaces for desktop and mobile browsers make it possible for anyone to easily send secure notifications. With granular permission control, the right people can send predefined messages using the same simple user interface – via computer, smartphone or tablet.

Sophisticated geographic notifications: With AlertFind, you can also easily send location-based notifications, so administrators can focus on those who need to know most. Whether the disruption is caused by severe weather, pandemic alerts, breaking news, or other regional impacts, AlertFind lets you quickly target recipients on an interactive map through an integration of Google's mapping technology and our custom map selection tools.

Rapid, high-performance connections: Use AlertFind's high-performance messaging architecture to connect to thousands of recipients in minutes. Users set contact preferences, and AlertFind reaches them using intelligent escalation sequences driven by user, group, time of day or day of the week.
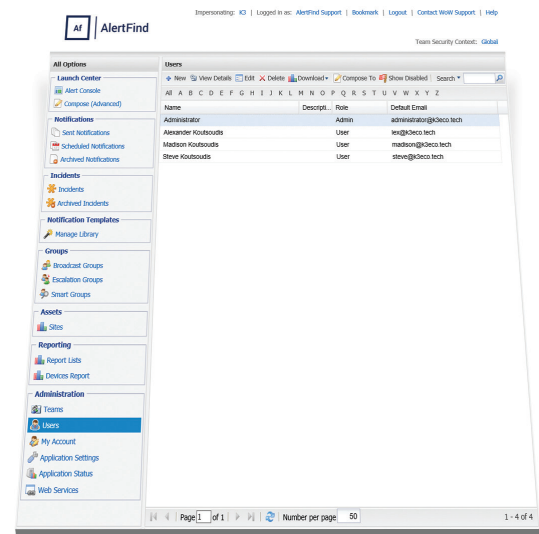
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Powerful mobile access: AlertFind is designed to deliver a flawless, consistent user experience on every device – computer, smartphone, or tablet. Responsive design ensures screen size and usability adjusts to the device, while providing the same powerful features you rely on.

Ensured reliability: AlertFind is built on Amazon Web Services (AWS), and takes full advantage of the capabilities that make AWS the most reliable, secure, and dominant cloud platform in the world. This allows AlertFind clients to benefit from increased performance, scalability, built-in redundancy, and lightning fast disaster recovery. And, you'll have 24x7 access to our dedicated world-class technical support.

Global reach: AlertFind delivers the comprehensive global capabilities your business demands, including:

- SMS text messages to more than 190 countries and 800 mobile carriers worldwide
- Double byte character support
- Text-to-speech conversion in 14 languages
- Message recording and playback in the sender's voice
- Custom global toll and toll-free hotline options

Powerful, mass communication made simple

When your business is on the line due to unplanned or emergency outages, AlertFind from Aurea Messaging Solutions — formerly MessageOne — gives you the confidence and capability to keep in touch with everyone in your organization, anywhere.

About Aurea

Aurea is the technology behind some of the world's greatest customer experiences, from British Airways in the sky to Disneyworld on the ground. And we transform your experience with us, through a Client Success Program™ that ensures you achieve your goals, every step of the way. Aurea is a very different kind of software company – and we deliver very different results.

Learn more about AlertFind from Aurea Messaging Solutions

Contact us now →

Aurea

Experience Success.